

Frequently Asked Questions (FAQs) about Carter Park Pool

- **When is the pool open?**
 - When the pool first opens for weekends and holidays, which is typically Memorial Day weekend, the pool will be open from 11:00 am to 8:00 PM. Once regular hours start, which is typically in the middle of June, the pool will be open from 11:00 am to 9:00 PM.
- **When will the pool be closing early due to swim meets?**
 - Carter Park Pool will be closing at 3:00 PM on Wednesday, June 20th; Wednesday, June 27th; and Tuesday, July 17th.
- **Can I use a credit card to pay for my pool pass?**
 - Yes, you can use a credit card to pay for your pool pass at Town Hall. However, you will be charged an additional 4.5% of your total charge. Only Visa and Master Card will be accepted at Town Hall. You may also pay for your pass with cash, a debit card, or check.
 - Also, cash is the only form of currency accepted at Carter Park Pool.
- **Can I get a refund for my pool pass if I move or choose to no longer want my pool pass?**
 - No, the Town does not offer refunds for pool passes.
- **Who is allowed on a family pool pass?**
 - Only immediate family members – children and their legal guardians – may be on the same family pool membership.
- **Can I rent the pool for a private event?**
 - Yes, a form can be found on the Carter Park Pool webpage.
- **Can I rent Carter Park Pool for the entire day?**
 - No, the rental time for Carter Park Pool is 8-11 PM every day of the week except Friday. On Fridays the pool may be rented from 9-11 PM.
- **What are the clothing restrictions?**
 - In the pool, patrons must wear swim wear. For example, patrons wearing jeans or khakis will not be permitted to swim in the pool.
- **Are infants and toddlers allowed in the pool free of charge?**
 - Children two years of age and younger are permitted to access the pool free of charge.